



## A fully hosted PBX solution using SIP Communicator™

### What is SIP Communicator™?

SIP Communicator™ is a hosted PBX solution which provides everything you would normally expect from a business-quality phone system. Far more flexible than a traditional phone system and without the high capital expenditure and running costs.

### Is SIP Communicator™ suitable for me?

SIP Communicator™ is ideal for businesses which do not want to invest in a phone system that they may grow quickly out of or for those who have rapidly changing communication requirements. It is also suitable for companies that do not have a fixed office location or who frequently move office.

Where a business has multiple offices or home workers, the SIP Communicator™ makes even more sense, as everyone can call each other free of charge and incoming calls can be routed to any location.

Where a hosted system is not suitable, we offer SIP trunks and other VoIP services. Please contact us for more information on these products.

### What features does SIP Communicator™ offer?

- Voicemail for groups and individuals – can be retrieved remotely as well as emailed to you
- Auto Attendant – can be used to direct calls to the relevant person
- Conference Bridge – allows you to set up and host your own conference calls
- Call Queuing; Personalised music-on-hold, speed-dial lists and free softphone for remote workers
- Free calls between all users plus reduced call charges anywhere in the UK and the world.

### How reliable is SIP Communicator™?

We can guarantee call quality to be ISDN equivalent because the circuits do not share usage with normal internet traffic and calls are not routed over the public internet. Our system is based in a secure data centre in London's Docklands. Where required, we can also provide multiple circuits for redundancy.

The system is designed to be very easy to use allowing system configuration to be carried out securely, via your web browser, from any location. For example, when a situation prevents you from using the system in your office, you can divert calls from each extension number to another office, to home workers or even to individual mobile phones.

### Why buy from Datel?

Through our reseller agreement with Spitfire Networks we can offer a fully integrated solution including hardware, SIP extensions, numbering, call traffic and circuits. This means you benefit from the savings, the convenience and the reliability that comes from using our expert team to advise you.

### How do I find out more?

If you would like more information, please contact Datel Telecom Limited:

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